



California Military Department Force Protection Message

Classification: Unclassified, For Official Use Only

Applicability: All service members and employees of the California Military Department (CMD)

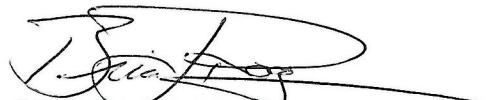
Subject: Phone Scam

1. Summary:

A number of service members across the United States reportedly are receiving a phone scam claiming to be an IRS agent. Individuals state that the caller is a voice recording claiming to be an IRS agent requesting that the service member or the service members attorney call a return number provided. Reports indicate that the IRS agent name and number to call may vary, but method of a 'pre-recorded' message has been consistent.

2. Recommendations:

- A. Individuals receiving a recorded message claiming to be from the IRS should not disclose any financial or personal information, retain as much information about the call itself, and report the incident through the chain of command. Although not an SIR, these incidents are reportable and assist in developing trend analysis.
- B. Members receiving automated calls should be always be reluctant to immediately provide any information, especially financial or personal information.
- C. Individuals receiving automated calls concerning financial or personal matters are always encouraged to take note of the information or actions being requested, hang up from that phone call, and then make a phone call to that institution to a known and trusted number.
- D. All members of the CMD are encouraged to share this information with friends and family members.


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